

LIMITED WARRANTY – COMBINED TACTICAL SYSTEMS

Limited Warranty – Combined Systems, Inc. (“CSI”) guarantees certain of its products under a limited warranty for a period of 5 years from the date of original purchase, as determined by CSI in its sole discretion. This limited warranty supersedes any and all other warranties related to CSI products.

The original purchaser must notify CSI immediately of any warranty claim to be made by the original purchaser. All warranty claims must be submitted in writing to CSI and delivered to CSI’s customer service department at 388 Kinsman Road, Jamestown, PA 16134. All warranty claims must state the model and serial number of the product concerned and a description of the difficulty experienced, together with a copy of the original purchase receipt and all relevant ATF forms related thereto, if any. It is important that you comply with federal, state and local laws and regulations in shipping CSI product back to CSI. All transportation and insurance charges for return of product to CSI shall be prepaid by the original purchaser. CSI will not accept responsibility for loss or damage in transit.

Subject to this limited warranty and any other product warnings and instructions provided to you by CSI, if CSI determines in its sole discretion that a returned product is defective in materials or workmanship and covered within the specified period of warranty time in such product’s specification sheet, such product will be repaired or replaced, at CSI’s option, free of additional charge other than shipping and insurance costs. Discontinued or other items that are not repairable may be exchanged by CSI for items of similar value or its cash value, in CSI’s sole discretion.

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE GIVEN AND ANY AND ALL LIABILITY FOR BREACH OF ANY IMPLIED WARRANTY OF WARRANTY CREATED BY LAW IS HEREBY DISCLAIMED. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

UNDER NO CIRCUMSTANCES SHALL CSI BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES WITH RESPECT TO ECONOMIC LOSS, INJURY, DEATH, PROPERTY DAMAGE OR OTHERWISE, WHETHER AS A RESULT OF A BREACH OF THIS WARRANTY, NEGLIGENCE OR OTHERWISE. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

CSI shall not be responsible for any defects or malfunctions resulting from careless handling, unauthorized adjustments or modifications made or attempted by anyone, or failure to follow the specified use, maintenance or product care instructions for the CSI product. CSI shall not be responsible for corrosion, neglect, abuse, ordinary wear and tear, or unreasonable use; or criminal misuse, negligence or use under the influence of drugs or alcohol. This limited warranty does not cover any representation or warranty made by CSI authorized dealers beyond the provisions of the warranty. No representative or person is authorized to assume liability on behalf of CSI in connection with the sale or use of this product or otherwise.

17 February, 2009

LIMITED WARRANTY – PENN ARMS

Combined Systems, Inc. (“CSI”) guarantees certain of its products under a limited warranty for a period of 2 years from the date of original purchase, as determined by CSI in its sole discretion. This limited warranty supersedes any and all other warranties related to CSI products.

The original purchaser must notify CSI immediately of any warranty claim to be made by the original purchaser. All warranty claims must be submitted in writing to CSI and delivered to CSI’s customer service department at 388 Kinsman Road, Jamestown, PA 16134. All warranty claims must state the model and serial number of the product concerned and a description of the difficulty experienced, together with a copy of the original purchase receipt and all relevant ATF forms related thereto, if any. It is important that you comply with federal, state and local laws and regulations in shipping CSI product back to CSI. All transportation and insurance charges for return of product to CSI shall be prepaid by the original purchaser. CSI will not accept responsibility for loss or damage in transit.

Subject to this limited warranty and any other product warnings and instructions provided to you by CSI, if CSI determines in its sole discretion that a returned product is defective in materials or workmanship and covered within the specified period of warranty time in such product’s specification sheet, such product will be repaired or replaced, at CSI’s option, free of additional charge other than shipping and insurance costs. Discontinued or other items that are not repairable may be exchanged by CSI for items of similar value or its cash value, in CSI’s sole discretion.

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE GIVEN AND ANY AND ALL LIABILITY FOR BREACH OF ANY IMPLIED WARRANTY OF WARRANTY CREATED BY LAW IS HEREBY DISCLAIMED. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

UNDER NO CIRCUMSTANCES SHALL CSI BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES WITH RESPECT TO ECONOMIC LOSS, INJURY, DEATH, PROPERTY DAMAGE OR OTHERWISE, WHETHER AS A RESULT OF A BREACH OF THIS WARRANTY, NEGLIGENCE OR OTHERWISE. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

CSI shall not be responsible for any defects or malfunctions resulting from careless handling, unauthorized adjustments or modifications made or attempted by anyone, or failure to follow the specified use, maintenance or product care instructions for the CSI product. CSI shall not be responsible for corrosion, neglect, abuse, ordinary wear and tear, or unreasonable use; or criminal misuse, negligence or use under the influence of drugs or alcohol. This limited warranty does not cover any representation or warranty made by CSI authorized dealers beyond the provisions of the warranty. No representative or person is authorized to assume liability on behalf of CSI in connection with the sale or use of this product or otherwise.

17 February, 2011



PENN
ARMS

LIMITED LIFETIME WARRANTY – CTS THOMPSON HANDCUFFS & RESTRAINTS

Limited Lifetime Warranty – Combined Systems, Inc. (“CSI”) guarantees certain products under limited warranties from the date of original purchase, as determined by CSI in its sole discretion. This limited lifetime warranty supersedes any and all other warranties related to CTS Thompson Handcuffs & Restraints (“CTS-THR”) products.

CSI hereby warrants that CTS-THR products are to be free from manufacturing defects. In the case of a proven manufacturing defect, CSI agrees to repair or replace such product when returned to the CSI facility in Jamestown, PA in accordance with the company’s return policies and procedures. This warranty does not cover damage caused by using the handcuffs and restraints, other than for its particular purpose, nor does it cover abuse or ordinary wear and tear, inadvertent or intentional damage whatsoever incurred, or by reason of any failure to carefully comply with manufacturer’s instructions. Any such action shall void this warranty.

Returned merchandise will be repaired or replaced, in CSI’s discretion, as soon as is reasonably possible. CSI is committed to providing you with the best products at reasonable prices. We are proud to serve you and support your mission by offering the best customer support in the industry. If you intend to send us a product to repair, please be sure to properly package the product and include the return merchandise authorization number (RMA #) and a short note explaining the problem along with your return address information. For additional information concerning repair or replacement of product, please contact our toll free customer support at (888) 989-7800 or email us at sales@combinedsystems.com.

All warranty claims must be submitted in writing, by telephone or in person to a CSI Customer Service Representative and merchandise shall be delivered to CSI.

All transportation and insurance charges for return of product to CSI shall be prepaid by the original purchaser. CSI will not accept responsibility for loss or damage in transit.

This limited warranty does not apply to any representations or warranties made or claimed to be made by CSI authorized dealers and distributors. No representative or person is authorized to assume liability on behalf of CSI in connection with the sale or use of this product or otherwise.

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CTS-Thompson Handcuffs + Restraints is a Division of Combined Systems, Inc.
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